

Energy Matters

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Warranty Policy

Battery Charger of EPS, warrants it Charger to be free of defects in material and workmanship. This warranty is effective for 2 years from the date of purchase with original receipt. Within the warranty period, the charger will be repaired free of charge if adjustment is necessary due to defect in material or workmanship. Simply return the charger to any authorized distributors with the original receipt for a free repair.

GENERAL PROVISIONS

A. Seller has no obligation under the limited warranty set forth above in the event the battery charger is damaged or destroyed as a result of

- Willful abuse or neglect.
 - Natural forces such as wind, lightning, hail; damage due to fire, collision, explosion, vandalism, theft, penetration, or opening of the battery charger case in any manner.
 - Installing in reverse polarity, improper maintenance, or mishandling of charger, or not following the instruction on the operation manual.
 - Normal deterioration in the electrical qualities or the acceleration of such deterioration due to conditions that accelerate such deterioration.

B. To Obtain Warranty Service:

1. Return battery charger to any factory authorized EPS wholesaler or dealer.
2. If the battery charger is determined to be defective for material or workmanship under terms of the warranty, it will be repaired free of charge.

THIS LIMITED WARRANTY IS IN LIEU OF, AND SELLER DISCLAIMS AND EXCLUDES, ALL OTHER WARRANTIES, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE THAT WOULD OTHERWISE BE IN EFFECT FOR LONGER THAN THE EFFECTIVE WARRANTY PERIOD SELLER'S EXCLUSIVE LIABILITY FOR BREACH OF WARRANTY SHALL BE TO REPLACE THE BATTERY WITHIN THE EFFECTIVE WARRANTY PERIOD. IN NO EVENT SHALL SELLER BE LIABLE FOR ANY LOSS OR DAMAGES OF ANY OTHER KIND, WHETHER DIRECT, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, SPECIAL OR OTHERWISE NOR SHALL SELLER BE LIABLE FOR ANY REMOVAL OR INSTALLATION EXPENSE, OR THE LOSS OF TIME OR PROFITS.

Note:

In the absence of a receipt/invoice, you can find out if the charger is still under warranty by the serial numbers.

The year of the charger is based on the serial number e.g. 04330001. The first two digits are the year - like 04 for 2004, second two digits are the weeks - e.g. 33 weeks (mid-August), and last four digits are the quantity number of the charger.